

Indian Child Welfare Training Institute  
**CULTURAL COMPETENCE IN HUMAN SERVICE SETTINGS**  
 Agenda – Portland, Oregon

**Tuesday, September 14, 2010**

9:00 a.m. Opening  
Prayer, Introduction, Icebreaker

9:30 a.m. Defining Cultural Competence  
Why develop cultural competence?

10:30 a.m. Break

10:45 a.m. Overview of the Cultural Competence  
Model Framework

11:45 a.m. Group Process - Questions

Noon Lunch (Provided)

1:15 p.m. The Cultural Competence Model  
Framework (cont.)  
Valuing Diversity  
Self-Awareness

2:30 p.m. Break

2:45 p.m. Dynamics of Difference

4:00 p.m. Summarize Day's Activities  
Talking Circle

5:00 p.m. Adjourn

**Thursday, September 16, 2010**

8:30 a.m. Prayer and Review

9:00 a.m. Group Presentations

10:00 a.m. Break

10:15 a.m. Group Presentations (cont.)

11:00 a.m. Organizing Training in Your Community

11:45 a.m. Evaluation and Closing

Noon Adjourn

**Wednesday, September 15, 2010**

9:00 a.m. Opening  
  
Prayer, Announcements, Energizer

9:30 a.m. The Cultural Competence Model (cont.)  
Cultural Knowledge  
Adaptation of Services

10:30 a.m. Break

10:45 a.m. The Relational Worldview

Noon Lunch

1:15 p.m. The Cultural Competence Continuum  
(Individual)

2:30 p.m. Break

2:45 p.m. The Cultural Competence Continuum  
(Organizational)

4:00 p.m. Summarize Day's Activities  
Talking Circle

5:00 p.m. Adjourn

